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Application Summary

Data Center Automation (DCA)

- **Summary:** Automate provisioning, patching, and compliance across the data center
- **Components**: Server Automation, Operations Orchestration, Database and Middleware Automation, Cloud Optimizer, Operations Bridge Reporter

Data Protector

- **Summary:** Backup and disaster recovery for diverse, dynamic, and distributed enterprise
- **Components:** Backup Navigator, VM Explorer

Configuration Management System (CMS)

- **Summary:** Discover and manage configuration items (CIs) in Hybrid IT environments
- **Components:** Configuration Management System UI, Universal Configuration Management Database, Universal Configuration Management Database Browser, Universal Discovery Content Pack

Hybrid Cloud Management

- **Summary:** DevOps-driven, multi-cloud management and orchestration
- **Components:** Cloud Management Platform , Application Release Automation, Operations Orchestration, Cloud Optimizer, Universal Discovery with Change Management, Universal CMDB Browser, Middleware and Database as a Service content

Network Operations Management (NOM)

- **Summary:** Automate and manage traditional, virtual, and software-defined networks
- **Components:** Network Node Manager i, iSPIs, Network Automation, Business Value Dashboard

Operations Bridge (OpsBridge)

- **Summary:** The first containerized, autonomous monitoring solution for hybrid IT
- **Components:** SiteScope, Operations Bridge Manager, Operations Bridge Reporter, Operations Orchestration, Operations Bridge Analytics, Cloud Optimizer, Operations Agent

Operations Orchestration (OO)

- **Summary:** Automate IT processes end-to-end

Robotic Process Automation (RPA)

- **Summary:** Build, secure, and scale automated business processes across the enterprise

Service Management Automation (SMA)

- **Summary:** Engaging end-user experience and efficient service desk based on machine learning
- **Components:** Service Manager, Configuration Management System, Asset Manager, Connect-It, Operations Orchestration

Important References

MicroFocus Support Portal – Online support portal for submitting and working tickets
https://softwaresupport.softwaregrp.com/

MicroFocus Support Chat – Questions orders, CSN/SAID, downloads, support access, etc
https://softwaresupport.softwaregrp.com/web/softwaresupport/chat-language-selection

Licensing and Software Download – portal for license management and software download
https://entitlement.mfgs.microfocus.com/

Documentation – location for all product documentation
https://www.microfocus.com/support-and-services/documentation/

*ITOM Practitioner Portal – new releases, patches, notes, news & events, documentation and more!
https://docs.microfocus.com/

MicroFocus Community Forum – online user community with documentation, training videos, user forum
https://community.microfocus.com/t5/IT-Operations-Management/ct-p/IT_Ops_Mgt

ITOM Marketplace – online source for plug-ins and other integration tools
https://marketplace.microfocus.com/itom

ITOM Platform – Delivering ITOM portfolio as a set of composable, extensible microservices built on an auto-scalable, enterprise-ready and seamlessly upgradable foundation
https://docs.microfocus.com/itom/ITOM:Platform/Home

MicroFocus ITOM YouTube – YouTube channel with videos and demonstrations
https://www.youtube.com/channel/UC35gcEr3eOT_xM_5nEBXmTA/playlists?view=50&sort=dd&shelf_id=17

MicroFocus YouTube – YouTube channels with videos and demonstrations
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