

Points of Contact

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Identity & Access Management (IAM) Summary

Identity Manager (IDM)

Delivers an intelligent identity management framework to service your enterprise

Identity Governance (IGA)

Provides automated user access review and recertification to remain compliant

Identity Intelligence (IDI)

Provides interactive and reporting capabilities for identity governance data

Access Manager (AM)

Provides single sign-on for enterprises and federation for cloud applications

Advanced Authentication (AA)

Intelligent, flexible, multi-factor authentication framework for your ever-changing needs

Self Service Password Reset (SSPR)

Enables users to reset their passwords without the help of IT

SecureLogin

Streamlines authentication for enterprise apps with a single login experience

Privilege Mgt & Delegated Administration (PMDA) Summary

Privileged Account Manager (PAM)

Enables IT administrators to work on systems without exposing credentials

Directory & Resource Administrator (DRA)

Limits administrative privileges and restricts directory views to specific users

Group Policy Administrator (GPA)

Edit, test and review Group Policy Object changes before implementation

Exchange Administrator (ExA)

Provides Exchange administration that restricts privileges to specific users

AD Bridge

Extend the power of Active Directory to Linux resources

Change Guardian

Monitor critical files, systems, and applications in real time to detect unauthorized privileged activity

Important References

MicroFocus (NetIQ) Support Portal – online support portal for submitting and working tickets
<https://federal.netiq.com/customercenter>

Licensing and Software Download – portal for license management and software download
<https://federal.netiq.com/customercenter>

Software Patches Download – portal for license management and software download
<https://dl.netiq.com/patch/finder/>

Documentation – location for all product documentation
<https://www.microfocus.com/support-and-services/documentation/>

MicroFocus (NetIQ) Knowledgebase – KB for NetIQ, Attachmate, GWAVA and other MicroFocus products
<https://www.netiq.com/support/kb/>

MicroFocus Community Forum – online user community with documentation, training videos, user forum
<https://community.microfocus.com/t5/custom/page/page-id/MF.ProductPage>

MicroFocus (NetIQ) Ideas – feature requests and bug findings
<https://ideas.microfocus.com/MFI/novell-ideas>

MicroFocus YouTube – YouTube channels with videos and demonstrations
<https://www.youtube.com/user/Novelldemo/playlists>
<https://www.youtube.com/channel/UCylyzdlQ8TqfbEZClwWJU3w/playlists>
https://www.youtube.com/channel/UC35gcEr3eOT_xM_5nEBXmTA/playlists